Electronic Acknowledgement Receipt				
EFS ID:	3712196			
Application Number:	10619917			
International Application Number:				
Confirmation Number:	7149			
Title of Invention:	Synchronization of agent skill data			
First Named Inventor/Applicant Name:	Christopher J. Allen			
Customer Number:	29838			
Filer:	Christopher R. Hilberg/Debra Bruck			
Filer Authorized By:	Christopher R. Hilberg			
Attorney Docket Number:	60021-378501			
Receipt Date:	31-JUL-2008			
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Application Type:	Utility under 35 USC 111(a)			
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Submitted with Payment	no			

File Listing:						
Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)	
1 Amendment - After Non-Final Rejection	Amendment.pdf	524780	no	15		
	Rejection	Amendment.pdi	5b847b27e952cea07ba7f71a5ff0e34150 abl517		. 13	

Warnings:

Information:

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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the International filing date of the application.